

Patient Engagement Statistics

80%

HEALTHCARE PROVIDERS

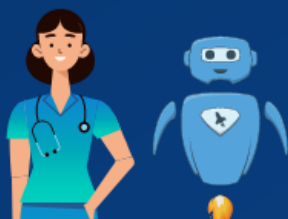
Investing in conversational AI to enhance the customer experience.



72%

CUSTOMERS

Believe technology is vital in managing personal healthcare.



49%

SERVICE PROVIDERS

Feel customer experience will be the top priority in the next 5 years.



75%

PATIENT READMISSION'S

Decreases with better health coordination.



150

BILLION/YEAR

Will be saved by 2026, with the adoption of conversational AI in healthcare.