# Advantages

AI has its own intelligence and it can improvise.
It can handle questions and promotes sales that lead to
customer satisfaction and ultimately they buy your product.

AI system can help you to get an answer for your query
directly without following traditional steps. In short,
AI allows you to get the result without investing time on steps.

AI works more efficiently than humans and you do not need
to pay AI or take care of it's eating and other such things.
AI can work for a longer duration with the same
consistency as it is a machine.

AI helps to reduce cost and add durability to the work.
AI helps to make complex things simpler and in quick time.
So can replace humans up to a greater extent which turns
out to be a profitable deal for companies and businesses.

# Limitations

AI has a limited source of knowledge, so it cannot answer
all your questions. In some cases, it just answers according
to the keywords used in the question.

No matter how smart AI gets but it can never replace
humans. AI has intelligence but it cannot improvise as humans
do. You cannot get a human touch to a conversation with AI.

AI has set new standards in the world of technology.
That is why expectations from AI are held high by the
customers. However, AI has limited information so it may
not satisfy all queries.

No matter how well developed an AI system gets it
will always need a skilled operator for smooth functioning.
So if humans are well skilled they cannot get replaced by
AIs. AI and humans need to collaborate for a better future.